Kassenärztliche Vereinigung Bayerns

Transfer of fees accounting into SAP standard

Until now the quarterly booking of doctors’ fees and compilation of invoice letters for the paying authorities have mostly been undertaken using the programs we have developed ourselves within SAP ERP.

Changing legal requirements and new developments in the health care system have led to continuously increasing complexity and therefore constantly higher maintenance expenditure on these programs.

In addition, the concentration of know-how on individual staff, which is normal for in-house developments, was recognised as an increasing risk.

A new application to map the fees accounting processes should therefore satisfy the following requirements:

- Your processes can easily be transferred to new business cases (direct contracts)
- You have depicted object dependencies transparently
- You use a clearly structured completion plan
- You have real time status monitoring
- You use standard archiving objects exclusively
- You are independent of the specialist knowledge of individual programmers
- Your applications are up to date (release security)
- You use standard software and integrated processes

After recording the actual processes, the SAP standard component agency (LO-AB) was recognised as being suitable to transfer the processes into the SAP standard.
Special challenges arose as part of the project regarding

- the standardisation of numerous commercial business processes into one basic technical process
- the transfer of various interface-entry formats into one uniform entry format
- the parallel introduction and integration of the SAP business partner into master data management
- further projects being carried out in parallel.

For this reason, wide-ranging test stages were planned after the implementation and training stage. These test stages also contained a parallel operation for a settlement quarter in the final stage.

Now all the relevant processes for fees accounting can be settled on the basis of a standardised basic procedure. A large number of validity and plausibility checks, which in the past only took place as part of time-critical activities, are now integrated into the processes at an early stage. This means that errors can be avoided early on and there is more time available for specialist checks.

After the move to SAP standard processes, KVB is in a good position to react flexibly and promptly to changes or expansions to the processes in the future.